

# TALLAHASSEE SENIOR SERVICES

## CORONAVIRUS (COVID-19) COMMUNICATION RESOURCES FOR SENIORS

### Video Communication Resources

<u>Zoom</u>	zoom.us
<ul style="list-style-type: none"><li>• <b>Use this resource to meet with a group.</b> Many classes, educational, recreational and otherwise, will be available through this platform.</li></ul>	

- Open up your internet browser and navigate over to [zoom.us](https://zoom.us). Once there, enter your email in the space provided, and then click the **Sign-Up Free** button and follow the prompts. **The zoom App can also be downloaded to your mobile device.**
- Once an account is set up, being getting familiar with the platform. For a more secure experience, consider these additional steps:
  - Keep invites private, don't post links to Zoom meetings on social media, email participants the link directly from Zoom.
  - Set up unique IDs for your meetings, do not use your personal meeting ID. These can be generated automatically under the scheduling feature.
  - Require passwords for your meetings. Zoom can also automatically generate passwords and include them in your invitations.
  - While you are in the advanced settings, also turn off screen sharing, this will prevent people from hijacking your meeting.

The free version of Zoom will only allow meetings up to 40 minutes in length

<u>Skype</u>	skype.com
<ul style="list-style-type: none"><li>• Available as part of the Microsoft Office Suite.</li></ul>	

- Skype is typically included as part of the Microsoft Office suite. However, if you do not have it, Skype can be downloaded from Microsoft at [skype.com](https://skype.com), or the App can be downloaded to your mobile device.
- Once the software is installed, simply complete your account setup and invite friends for a video chat.

<u>Face Time</u>	App Store
<ul style="list-style-type: none"><li>• Available to anyone using an I phone.</li></ul>	

- Face Time is an Apple platform, and can only be used from one Apple device to another.
- To get started, locate the Face Time App on you iPhone or Apple device, and follow the prompts. You will need your Apple ID.

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## Messaging Applications That Also Have Video Support

### Google Hangouts

- Google Hangouts is available on Android devices, and works for Apple users as well.
- The app allows for messaging capabilities, as well as voice as video calls.
  - One-on-one messaging or group messaging for up to 100 people
  - Free video calls. Talk one-on-one or invite friends for a group call with up to 10 people.
  - Sync your chats from device to device and keep the conversation going wherever you are. Keep in touch with friends across Android, iOS, and the web.

### Facebook Messenger

- A Facebook account is not required to sign up for Facebook Messenger.
- Users can send messages and exchange photos, videos, stickers, audio, and files, as well as react to other users' messages.
- The service also supports voice and video calling. The standalone apps support using multiple accounts, conversations with optional end-to-end encryption, and playing games.

### WhatsApp

- Allows users to send text messages and voice messages, make voice and video calls, and share images, documents, user locations, and other media.
- WhatsApp runs on mobile devices, but is also accessible from desktop computers, as long as the user's mobile device remains connected to the Internet while the desktop app is in use.
- A standard cellular mobile number is required for registering with the service.

## Games with a Messaging Feature

### Words with Friends

- Words with Friends is a multiplayer word game where players take turns building words crossword-puzzle style in a manner similar to the classic board game Scrabble.
- Up to 40 games can be played simultaneously using.
- Players may look up friends either by username or through Facebook, or be randomly assigned an opponent through "Smart Match". Players can also find potential opponents using Community Match
- There is also a chat feature built into the game that allows opponents to exchange messages.

**Most communication platforms require users to set up an account, but doing so is usually very straight forward and can be completed in a matter of minutes. Additionally, security is a concern with any internet-based communication, so familiarize yourself with any application or service before you begin using it.**

**Review the settings feature and make sure that the security features provided are activated.**