

LOCAL TRANSPORTATION

STEP 1: Prior to contacting transportation providers directly, contact the Community Transportation Coordinator to determine if you are eligible for assistance.

COMMUNITY TRANSPORTATION COORDINATOR

The **COMMUNITY TRANSPORTATION COORDINATOR (CTC)** coordinates and provides transportation services, including medical transportation, at a discounted rate for individuals who qualify based on age, disability and/or financial need. Qualification criteria vary, so it is recommended that everyone contact the Community Transportation Coordinator to determine eligibility prior to arranging services independently.

William Hearndon

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850-891-5200

TDD/TTY: **800-955-8771**

FEES: Vary; *usually* \$2.50 one-way

SERVICE AREA: Leon County

PROCEDURES: Call prior to 2 p.m. the day before transportation is needed, if already eligible.

STEP 2: The following transportation services are available for those who do not qualify for services through the Community Transportation Coordinator.

MEDICAL TRANSPORTATION SERVICES

CAPITAL TRANSIT

- **Phone:** 850-545-8313
- **Office Hours:** 8:00 AM – 7:00 PM
- **Procedures:** 24 hours advance notice needed
- **Transportation Hours:** 7:00 AM – 11:00 PM
- **Service Area:** Leon County; surrounding counties on occasion

Fees: Usually \$35.00 or \$45.00; stretcher service usually \$65.00 one-way

MASA EMERGENCY MEDICAL

- **Phone:** 800-643-9023
- **Email:** <mailto:info@masaassist.com>
- **Office hours:** Membership info. 8:00 AM – 5:00 PM
- **Procedures:** Call Members Emergency Hotline listed above
- **Transportation Hours:** ER Service – 24 hours a day
- **Service Area:** Available worldwide

Fees: Call for Membership pricing

PRICE TRANSPORTATION SERVICE, INC.

- **Phone:** 850-508-7084
- **Office Hours:** 8:00 AM – 5:00 PM
- **Procedures:** 24 hours advance notice needed
- **Transportation Hours:** 24 hours a day
- **Service Area:** Leon County

Fees: Call for pricing

SESSALY ROSE

- **Phone:** 850-224-0567
- **Office Hours:** 9:00 AM – 6:00 PM
- **Procedures:** 24 hours advance notice needed
- **Transportation Hours:** M – F, 5:00 AM – 7:00 PM or by reservation
- **Service Area:** Leon County

Fees: Vary; please call

OTHER LOCAL TRANSPORTATION

BIG BEND TRANSIT bigbendtransit.org/ **850-574-6064**

Provides transportation services to anyone, but most trips are multi-passenger.

Procedures: Call prior to 2:00 PM the day before transportation is needed.

Office Hours: M-F, 6:00 AM – 6:00 PM **Transportation Times/Days:** 6:00 AM – 10:00 PM, 7 days a week

Fees: \$5 per one-way trip inside city limits / \$12.50 per one-way trip within Leon County.
Service Area: Leon County; other counties on occasion.

STARMETRO BUS SERVICE talgov.com/starmetro **850-891-5200 / TDD: 800-955-8771**

StarMetro operates city bus routes in Tallahassee, including campus shuttles at Florida State University and Florida A&M University, and a variety of seasonal transit programs.

Office Hours: 8:00 AM – 4:30 PM *Passes available offering reduced fare on multiple rides for seniors, click [here](#) for more information or contact starmetfopasses@talgov.com.*

Transportation Hours:
Hours below are general guidelines since the times vary by route

- M – F: 5:30 AM - 10:00 PM
- Sat: 7:00 AM - 7:00 PM
- Sun: 11:30 AM - 6:30 PM

Fees: One-way fare: \$1.25 for individuals under 60; \$0.60 for individuals age 60 and over

DIAL-A-RIDE talgov.com/starmetro/dial-a-ride.aspx **850-891-5199**

In compliance with the Americans with Disabilities Act (ADA), a specialized service for disabled and elderly persons is available weekdays and weekends in a limited service area.

Procedures: Must submit an application to determine eligibility. To schedule transportation after eligibility is determined, call prior to 5:00 PM one day in advance.

Office Hours: M - F 6:00 AM – 6:30 PM **Transportation Hours:** Vary

Fees: \$2.50 one-way **Eligibility:** Must be disabled or at least 60 years of age

There are many home health and companion care agencies in the Leon County area which offer transportation and/or escort services as part of their caregiver services. For a list of some of these agencies visit tallahasseeseniorfoundation.org/resources/ and look for Non-Medical In-Home Services.

VOLUNTEER TRANSPORTATION SERVICES

ELDER CARE SERVICES “STARS” PROGRAM eldercarebigbend.org **850-921-5554 / 850-245-5918**

Transportation services provided by volunteers coordinated through Elder Care Services.

Procedures: Call main office and receive referral **Service Area:** Leon County

Office Hours: M – F 8:00 AM – 5:00 PM **Transportation Hours:** Vary; on an on-call basis

Fees: None **Eligibility:** Age 60 and older (qualify through Elder Care Services)